Complete Exit Counseling Before You Leave NOVA

What Is Exit Counseling?

Exit Counseling is required before you withdraw, graduate, or drop below half-time attendance (even if you plan to transfer to another school). Exit Counseling is designed to help you understand your rights and responsibilities as a student loan borrower. It also provides useful tips and information to help you manage your loans and prepare for repayment.

How Do I Complete the Exit Counseling?

**Step 1:** To complete the Exit Counseling go to <https://studentloans.gov>. You will log in with your FSA ID and update your communication preferences. If you do not know or do not have your FSA ID go to: <https://fsaid.ed.gov/>.

**Step 2:** The **Main Menu** page will appear after you log in and update your communication preferences.

**Step 3:** Click “Complete Loan Counseling” to complete your Exit Counseling. You should complete the undergraduate Direct Subsidized/Unsubsidized Exit Counseling.

**Step 4:** **When you are asked to select a school, please select “Northern Virginia Community College” (school code/branch G03727). Do not select the option with a campus designation.** You will receive an error message if you select Northern Virginia Community College with a designated campus.

**Step 5:** If you are transferring to another school, resubmit your FAFSA application with the new school code.