Welcome to tutoring!

Whether you are a new student, or simply new to tutoring, this guide will assist you to understand how to access tutoring and set up an appointment.

## **Modes of Tutoring**

Tutoring can happen in-person on campus or virtually through Zoom. In-person tutoring happens at Loudoun Campus LC 102. If Loudoun does not have a tutor that can help you, you are able to schedule tutoring at any of the other NVCC campuses as well.

Virtual tutoring is offered through Zoom. Some tutors offer in-person and virtual options, some offer only virtual appointments. Virtual appointments make it easy for you to schedule an appointment with a tutor from a different campus if Loudoun does not have the tutor you need.

### Scheduling an Appointment

Appointments need to be scheduled at least 12 hours in advance, and can be scheduled up to two weeks in advance. You can schedule up to two hours of tutoring per subject, per week.

To schedule an appointment, you can do so yourself through Navigate which is accessed through your myNOVA account.



EAB Navigate Student - NOVA EAB Navigate Student

From there you will select "Appointments" on the left, and then the blue "Schedule an Appointment".



Your filters should look like this:

**Type of appointment** - Tutoring **Service** - The subject (ie Mathematics) **Date** - Whatever date you would like

*What type of appointment would you like to so	chedule?
*Service       X     Mathematics (MTH and MCF       Image: A service in the servi	~
Pick a Date 🗿 Wednesday, March 23rd 2022	$\sim$
Find Available Time	

A new page will open where you can add more filters such as:

Staff - if you have a preferred tutor and know their name

**Location** - select which campus you would like to meet at, or a virtual appointment **Course Number** - Your exact course number (ie MTH-263)

Staff	
Search by name	~]
Location	
× Loudoun Campus	~
Course	
Calculus I (MTH-263	~

Filtering by location is critical to ensure that you are looking at availability for your campus\* or for virtual appointments.

Filtering by course number is also crucial to ensure that only tutors for your course are shown.

\*Please note, some tutors only work virtually through Zoom so if you change the location from *Loudoun Campus* to *Virtual Appointment* you may see more tutor and time options depending on what course you need help with.

Once you have input all your desired filters, the availability will show up for upcoming appointments on your chosen date, and in the days surrounding your desired date.

Tutoring A Mathematics (MTH and MCR) Loudoun Campus X Calculus I X
Loudoun Campus
HL     NS     SP     3 People       View individual availabilities     3 People     3 People
Wed, Mar 23rd
3:00 - 4:00 PM
Thu, Mar 24th
(10:00 - 11:00 AM) (11:00 - 12:00 PM) (5:00 - 6:00 PM) (6:00 - 7:00 PM)
Tue, Mar 29th
(11:00 - 12:00 PM) (3:00 - 4:00 PM)

Select the time slot that works best for you. You will be taken to a confirmation page. You want to ensure that the date, time, course, and campus all match your preferences.

# **Review Appointment Details and Confirm**

What type of appointment would you like to schedule? Tutoring	Service Mathematics (MTH and MCR)
Date 03/24/2022	<b>Time</b> 10:00 AM - 11:00 AM
Location Loudoun Campus	
<b>Staff</b> Noriko Stone	
Course Calculus I (MTH-263)	

Lastly, on the same page, you can scroll down and sign up for email or text reminders. You can also add any comments for the tutor about what you'd like to work on, such as "I would like to work on graphing equations". Once you have confirmed the information and added any desired comments, select the blue "Schedule" button at the bottom of the page. You're done!

Add your comments here	
Email Reminder 🛛 🔽	
Reminder will be sent to pk26417@email.vccs.edu	
Text Message Reminder 📿	
Phone Number for Text Reminder	
Schedule	

If you are having difficulty scheduling the appointment on your own, you can call the tutoring center at (703)-948-7693, email us at loudountutoring@nvcc.edu, or come in-person to LC 102 for assistance.

## **Drop-in Appointments**

Drop-in appointments are in person at Loudoun Campus. You will come to LC 102 and check in at the kiosk to find a tutor. Drop-in tutoring is available on a first come first served basis. With drop-ins you are not guaranteed a tutor, nor are you guaranteed a one-on-one experience. If multiple students need help, tutors will usually split their time between them.

### Cancellations

If you have to cancel your appointment for any reason, please do so as soon as possible! This will allow the slot to open up for another student. You can cancel your appointment through Navigate, by contacting the tutor, or by contacting the tutoring center. If you fail to cancel your appointment and do not show up, you will be marked as a No-Show. If you accrue two No-Shows, you will be blocked from scheduling appointments for 30 days.