IT Support Technician Pathway

NOVA | Northern Virginia Community College

FastForward
CREDENTIALS FOR A CAREER THAT MATTERS

Gain valuable knowledge and skills to jump start your career as an IT Support Technician!

As an IT Support Technician you will be responsible for analyzing, troubleshooting and resolving a wide range of technology issues. To be successful, you will need a foundational knowledge of operating systems, hardware, networking and more.

The IT Support Technician Pathway is designed for those who are new to IT and have limited professional experience. You will attend class Monday – Friday for ten weeks. This longer, boot camp style program will dive deeper into the learning objectives and will help prepare you for three national industry certifications: CompTIA A+, CompTIA Network+ and CompTIA Security+. CompTIA certifications are the industry standard for validating skills and knowledge for technical support and IT operational roles. Tuition includes the cost of all certification exams, CertMaster, and other tools and resources.

FastForward tuition: **$3,378**

Full tuition: **$10,134**

To successfully complete the pathway and earn your certifications, you must:

▸ Have the time to attend class daily (Mon – Fri, 9am – 4pm) from March 15 to May 19.

▸ Be dedicated and willing to commit the necessary study time outside of scheduled class. You will need to put in an additional one to two hours on your own each day to read, memorize, and practice.

▸ For each exam, you will have access to CompTIA CertMaster Practice. You are expected to use this tool and any other exam prep tools provided by the instructor.

▸ Exam dates are included in the class schedule. You are expected to schedule your exams and take them on the designate dates. If you are unable to get an appoint on the designated dates, please schedule at the next available appointment.

▸ Attend 70% of all scheduled class hours, schedule and take your exams, and complete any other programs requirements

Course Sequence: CompTIA A+ (84 hours) ▸ CompTIA Network+ (84 hours) ▸ CompTIA Security+ (84 hours)

Click **HERE** for class schedule, tuition and registration information

For more information, please contact NOVA Workforce at **novaworkforceanswers@nvcc.edu** & **(703) 503-6300**