

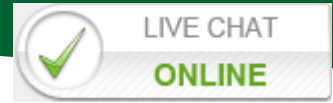
# NOVA Virtual Advising



Live Chat Hours:

Monday thru Friday 10:30am- 2:30pm

Monday, Tuesday, Wednesday & Thursday 6pm-8pm



[www.nvcc.edu/virtualadvising](http://www.nvcc.edu/virtualadvising)

## Virtual Advising Counselors Can Provide:

- review and interpretation of Academic Advising Reports
- prerequisite approval for courses taken at other VCCS colleges
- visiting student prerequisite assistance & hold removal processes
- registration errors troubleshooting
- placement test information & interpretation needed for course selection
- degree plan guidance & program placement
- graduation requirements
- guidance on NOVA's competitive admission programs
- interpretation of holds & process to have them removed
- Guaranteed Admissions Agreement information
- college policies and procedures
- information about course registration & scheduling
- contact information for various college departments & staff
- academic calendar information
- course prerequisites and co-requisites information
- information about other college resources

## Virtual Advising Counselors CanNOT Provide:

- hold removal/enrollment assistance for academic probation students
- hold removal/enrollment assistance for current dual enrollment students
- SAP (Satisfactory Academic Progress) appeal assistance/signatures
- academic plan signatures
- prerequisite coursework form signatures
- appointment scheduling with campus counselors or advisors
- transcript evaluation
- extensive semester-by-semester course planning or counseling
- verification of transcripts or forms submitted to campus offices
- financial aid processing or verification of submitted documents
- disability services or mental health counseling
- permission to add closed classes/third time course repeats
- in-state tuition appeal assistance



Email: [AcademicAdvising@nvcc.edu](mailto:AcademicAdvising@nvcc.edu)

24 hour response