

**NOTICE** There are new operating hours for Student Services Offices at the six NOVA campuses for campus-based: Counseling & Advising, Enrollment Services, First Year Advising/GPS, Pathway to the Baccalaureate, and Financial Aid. Effective March 13, 2017, the new operating hours will be as follows:

**Regular Hours**

*Campuses:*

- Monday and Thursday 8:30 a.m. to 7:00 p.m.  
(Pathway Advising will be online on Thursday evenings.)
- Tuesday and Wednesday 8:30 a.m. to 5:00 p.m.
- Friday 11:00 a.m. to 5:00 p.m.

*Virtual Advising:*

- Monday through Friday 11:30 a.m. to 2:30 p.m.
  - Monday through Thursday 6:00 p.m. to 8:00 p.m.
- <http://www.nvcc.edu/virtualadvising/>

*24/7 Financial Aid Assistance:*

- Call the Financial Aid and Student Accounts Support Center at 1-855-323-3199
- Live chat is available at <https://mysupport.nvcc.edu>

**Extended Hours the Week of August 1 through the first week of classes and Week of January 1 through the first week of classes**

*Campuses:*

- Monday through Thursday 8:30 a.m. to 7:00 p.m.
- Friday 8:30 a.m. to 5:00 p.m.

*Virtual Advising:*

- Monday through Friday 11:30 a.m. to 2:30 p.m.
  - Monday through Thursday 6:00 p.m. to 8:00 p.m.
- <http://www.nvcc.edu/virtualadvising/>

**Saturday before first week of Fall and Spring classes:**

*Campuses:*

- Open 10:00 a.m. to 2:00 p.m.

*Virtual Advising:*

- Available 10:00 a.m. to 3:00 p.m.
- <http://www.nvcc.edu/virtualadvising/>

**Sunday before first week of Fall and Spring classes:**

*Campuses:*

- Closed

*Virtual Advising:*

- There will be limited services available from 1:00 p.m. to 4:00 p.m.
- <http://www.nvcc.edu/virtualadvising/>

**Spring and Fall Break Hours**

*Campuses:* Weekdays 8:30 - 5:00 p.m.